



Microsoft QuickPlan

Microsoft QuickPlan for Exchange 2003

Plan Microsoft®

QuickPlan for Exchange Server 2003 helps enable information workers to continually access critical business information and stay connected with peers, customers, and partners. The Exchange 2003 communications and collaboration infrastructure includes servers and related applications that support email, scheduling, instant messaging, online conferencing, and more.

Microsoft QuickPlan for Exchange 2003 is designed to provide you with technical expertise in the early stages of your deployment project.

Overview

To compete successfully in today's challenging business climate, organizations must enable more efficient ways for information workers to communicate and collaborate. Employee productivity must be enhanced while providing an email environment that is secure and reliable. Additionally, organizations want to take full advantage of past email server investments so they can reduce or maintain IT costs.

This service provides a rigorous process that helps ensure your environment is designed and developed to get maximum business value from your investment.

This is the first step in the larger Microsoft Portfolio for Collaboration, a comprehensive service delivering Microsoft best practices and implementation guidance that will efficiently lead you through design and testing, into deployment and long-term operations and maintenance.

This service covers the following main areas:

- **Requirements:** We begin with a review of your business requirements and the vision and scope of the project. Framing the vision and scope early in the process focuses the project, creating more valuable results with less risk.
- **Existing Environment:** Next, our consulting team captures key data points about your existing environment so that the design accommodates your needs. Our team assesses your current infrastructure readiness and configuration.
- **Design Considerations:** We begin design from a logical perspective, taking your business drivers into account, then cover address and recipient management, migration, coexistence, upgrades and deployment models, routing topologies, and administrative models.

- **Physical Design:** We discuss design for the following: server, migration, coexistence, routing, transport, public folder, client access, calendaring, OWA, and mobile client.

- **Operations Design:** After our professionals have reviewed major decision points and risk analysis, we focus on operational design, monitoring, and management. We will also cover Microsoft Operations Framework and support options.

- **Security Meeting:** We then review Messaging Security Design and close out the session with a high level Design Review and an overview of project readiness and risks.

Risk Assessment

Risk assessment is a central element of a Microsoft QuickPlan and is incorporated into all activities. Early identification of these risks is vital so that they can be addressed quickly, before they jeopardize your ability to complete your project on time and on budget.

Deliverable

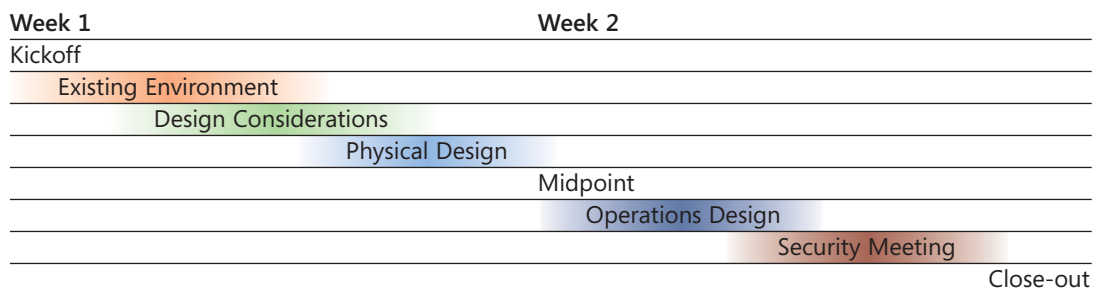
Interactive design sessions, in which your team learns how to apply Microsoft best practices to your environment, are a key benefit of a Microsoft QuickPlan. Understanding how the decisions were made is critical to your ability to implement the recommendations. You will receive a detailed written report that includes information gathered, decisions made, and a summary of the next steps needed to successfully deploy Exchange 2003.

Consulting Team

QuickPlan consulting offerings are delivered by Microsoft Services consultants working together with our Microsoft Certified Partners. This gives you Microsoft best practices combined with a third-party perspective.

Timeline

Microsoft QuickPlan for Exchange 2003 is intended for delivery in two weeks. A typical schedule is shown below:



Outline of Topics Covered

Existing Environment

- Current infrastructure readiness
- Current infrastructure configuration

Design Considerations

- Logical design
- Address and recipient management
- Migration, coexistence, and upgrades and deployment models
- Routing topologies
- Administrative models

Physical Design

- Server Design
- Migration and coexistence design
- Routing design
- Transport design

Operations Design

- Operational design
- Monitoring and management
- Microsoft Operations Framework (MOF)
- Support options

Security Meeting

- Messaging security design

For More Information

For more information about consulting offerings and support available from Microsoft Services, visit www.microsoft.com/microsoftservices or call 1-800-MICROSOFT and cite the designated code "MSPN" (US Only). For assistance outside the U.S., please contact your local Microsoft office. A list of local offices can be found at www.microsoft.com/worldwide.